



System Requirements for DrugPak (and DrugPak modules):

DrugPak Network OR Single User System Workstation

- Windows Operating System 2000 PRO SP4, XP PRO SP2 OR Windows Vista for Business
- File caching turned OFF (if using peer-to-peer networking)
- Pentium 4, 1.6GHz CPU (faster if available)
- 256 MB RAM (but 512MB or more is better)
- 20 GB Hard Drive Space (but more space if keeping a lot of data locally)
- CD-ROM Drive
- 100 Base-TX Ethernet NIC
- Internet Access is required to download updates and receive technical support assistance.
- Backup Device (Tape Drive, CDR, DVDR, USB Drive, etc.): Any backup device will do as long as there is a complete backup/restore regimen in place.

DrugPak Informer

- Dedicated 56k Data/Fax Modem (or on one accessible workstation if multi-user)
- Internet access (broadband highly recommended)
- SMTP software to process outgoing e-mail (included in IIS) OR SMTP service (usually provided by your ISP)
- DP Informer cannot send e-mail through certain service providers (such as America Online or Juno) which use proprietary software, or which do not support e-mail attachments.

DrugPak Live

- Persistent "Always on" Internet connection
- Static IP address or third-party service to handle dynamic IP addressing
- Site Security Certificate is highly recommended for customer convenience, but not required. Microsoft Internet Information Server IIS (version 5.0 or above)
- SMTP software to process outgoing e-mail (included in IIS) OR SMTP service (usually provided by your ISP)
- DP Live Users: javascript-enabled web browser (Firefox 1.5+, and Netscape 7.0+, Microsoft Internet Explorer 6.0+ are currently supported)

Document Manager

- 120 GB of available storage, more if possible
- If scanning, scanner must be TWAIN-compliant
- Comparably sized backup system
- TIFF documents at 200 dpi b&w is the most efficient way to store scanned documents

Server (A dedicated server is not required, but highly recommended. The minimum requirements are):

- Windows Server 2000 SP4 OR Windows Server 2003 SP1
- File caching turned OFF!
- Pentium 4, 2.0GHz CPU
- 512 MB RAM (more if possible)
- 20 GB Hard Drive space (larger drives are recommended and are available at a very low cost)
- CD-ROM Drive
- 100 Base-TX NIC
- Backup Device (Tape Drive, DVD, USB Drive, etc.): Any backup device will do as long as there is a complete backup/recovery regimen in place.

Recommended

- If you have five or more DrugPak users, we recommend using the DrugPak Client/Server engine
- The speed of CPUs, NICs, HDDs, network switches/routers, Internet connections, etc. will all impact performance, so the faster each is, the more satisfied you will be with your system's operation.

Not Recommended (We are unable to properly test to verify problems that occur in these environments):

- Citrix environment
- Terminal Server environment
- Shared scanners (with Document Manager)
- Wireless Ethernet Adapters/Routers